

## Teamwork: Group Dynamics

In an effort to make the best use of our time dedicated to Teamwork, it is important for each person to read the "Teamwork: Group Dynamics" pages in your notebook and complete the following open-book review before Thursday's session on "Teamwork: Group Dynamics". Please bring your completed test with you to that session Thursday. Thank you.

### Open-book Review, Teamwork: Group Dynamics, Pages 1-30

1. Unresolved issues breed \_\_\_\_\_ and \_\_\_\_\_.
2. The (absence/presence) of conflict is considered more problematic in group-decision making.
3. No decision has only \_\_\_\_\_ results.
4. \_\_\_\_\_ are reasons why we might choose one option over another.  
The reason they can be obstacles to group decision making is:
5. \_\_\_\_\_ are mental structures that help us organize information but at the same time limit what we pay attention to.
6. Differences in personal values create \_\_\_\_\_ in group decision making situations.
7. One key in managing value differences is that each person must \_\_\_\_\_.
8. One way competitiveness affects a meeting is shown in people being unwilling to release \_\_\_\_\_ of their ideas.
9. Valance is an \_\_\_\_\_ which is attached to ideas offered in group settings.
10. The problem with valance is that it distorts an ideas' \_\_\_\_\_.
11. Three simple techniques to overcome valance in meetings are:  
\_\_\_\_\_
12. When a mature, cooperative group is making a decision, they adopt the perspective that the solution is \_\_\_\_\_.
13. Which of the following describe mature, cooperative groups:  
\_\_\_\_\_ Soliciting others' views    \_\_\_\_\_ Calling for a vote  
\_\_\_\_\_ Interruptions    \_\_\_\_\_ Speaking with excessive certainty
14. The most important role for a leader in a group decision-making meeting is (Task/Relationship)?
15. \_\_\_\_\_ style of leadership will subvert a group decision making effort.
16. The \_\_\_\_\_ invested in a decision should correspond to its importance.
17. \_\_\_\_\_ questions encourage creativity.
18. \_\_\_\_\_ decisions can yield good results in they are \_\_\_\_\_ well.